

Atlas Engineered Solutions SMS Terms and Conditions

Effective Date: 1/1/2025

Thank you for choosing Atlas Engineered Solutions. We value open and effective communication with our clients, and SMS messaging is one of the tools we use to provide exceptional service. Please carefully review the terms and conditions below regarding the use of SMS communications.

1. Purpose of SMS Communications

Atlas Engineered Solutions uses SMS messaging solely for the purpose of facilitating direct communication with clients regarding active and ongoing projects. SMS messages may include updates, requests for information, scheduling details, or other relevant project-related communications.

Important Note:

- SMS is not used for marketing, promotional, or automated communication purposes.
- SMS communication is initiated or responded to only during business hours, unless otherwise agreed upon by both parties.

2. Consent to SMS Communications

By providing your phone number and opting into SMS communication, you consent to receive SMS messages from Atlas Engineered Solutions. Consent is not a condition of purchasing any products or services.

3. Opt-Out Option

You may opt out of receiving SMS messages at any time by notifying your Atlas Engineered Solutions representative or replying to any SMS with the word "STOP." Upon opting out, you will no longer receive SMS communications; however, other communication methods such as phone calls or email will remain available.

4. Message and Data Rates

Standard message and data rates may apply to any SMS messages sent or received, as determined by your mobile carrier's plan. Atlas Engineered Solutions is not responsible for any charges incurred by you as a result of SMS communications.

5. Privacy and Security

Atlas Engineered Solutions is committed to protecting your privacy. Your phone number and any information exchanged via SMS will be used only for project-related purposes. We will not share or sell your information to third parties without your consent, except as required by law.

While we strive to maintain secure communication, please note that SMS is not a fully secure medium. We recommend avoiding sending sensitive or confidential information through SMS.

6. Limitations of SMS Communication

- SMS is not monitored 24/7. For urgent matters, please contact your Atlas Engineered Solutions representative by phone or email.
- Atlas Engineered Solutions is not liable for delayed or undelivered messages due to carrier issues or technical difficulties.

7. Changes to Terms and Conditions

Atlas Engineered Solutions reserves the right to update or modify these SMS Terms and Conditions at any time. Any changes will be communicated to clients and posted on our website.

Thank you for choosing Atlas Engineered Solutions. We look forward to working with you on your projects!